**Platform support|website admin|It Support –** The Mint Dispensary - tempe, aZ

Worked in various roles throughout the industry:

* Responsible for troubleshooting various POS and Online Ordering platforms across multiple facility locations.
* Google Admin for G-Suites
* Wordpress Website Admin for 4 company/ brand websites using Elementor/Beaver Builder
* Responsible for website redesign and structures.
* Creating and distributing SOP’s, while providing hands-on training sessions.
* Providing remote software/hardware setup and assistance.
* Managing remote marketing displays and marquees.
* Creating and managing various helpdesk support tickets.
* Test scripting and troubleshooting for Online Delivery Application.

www.github.com/sammiisam/projects

**#Google Suite**

**#Remote Support**

**#Puppeteer**

**#Google Cloud**

**#Teamwork**

**SKILLS|LANGUAGES**

**b.s. information technology - software app. programming –** Colorado technical university - online

**2018**

**2016**

**b.s. electrical engineering – computer science & java programming –** northern arizona university – flagstaff, az

**2020**

**google it Professional certificate - coursera** - online

Technical Support Fundamentals – Completed, The Bits and Bytes of Computer Networking – Completed, Operating Systems and You: Becoming a Power User - Completed, System Administration and IT Infrastructure Services - Completed, IT Security: Defense Against the Digital Dark Arts. – Pending Completion TBD

**EDUCATION**

**WAitress | Trainer –** carlsbad tavern - scottsdale, az

Provided an authentic New Mexican experience and excellent hospitality to patrons and visitors. Provided training to incoming staff and persons.

**2018 - 2020**

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Phoenix, AZ 85032

SAMANTHA

**IT Support/ Development**

I aspire for a position that will provide me with a challenge and an opportunity to build upon my skills and experiences. A position in an organization, that utilizes said skills and abilities to achieve their goals with room for growth and constant improvement.

**EXPERIENCE**

**May 2020**

**- Present**

**#HTML**

**ESPINOZA**

**#SQL**

**#Python**

**#Leadership**

**#Hardware**

**#Javascript**

**#CSS**

**#SCSS**

**#Communication**

**#Organization**